



Headlines

2nd September 2021

Welcome Back

This week, all schools in Northern Ireland reopened to children and young people.

The Education Authority (EA) remains firmly committed to continuously improving the services we provide, and also enhancing how we work together to continue to inspire, support and challenge our children and young people to be the best that they can be, and help support our workforce and our school communities to operate safely and successfully.

Over the last school year, you have all played a leading role in maintaining essential services to and for schools and demonstrated incredible commitment, resilience and dedication to children and young people and overcome significant challenges created by the pandemic. Thank you for all your hard work and support during this time.

As we look to the future, we recognise that there will be challenges that the Education sector will face as we all continue work to rebuild and recover from the pandemic.

As we adapt to this new way of working, we continue to explore and develop new ways to connect and engage to keep you updated on the latest developments and our plans.

EA shortlisted in CIPD NI HR Awards 2021

The Chartered Institute of Personnel and Development (CIPD) has announced the shortlist for the ninth annual CIPD NI HR Awards.

The awards celebrate individuals, organisations and practices that are championing better work and working lives in Northern Ireland.

The quality of entries this year was exceptional so we are delighted to be [shortlisted in three award categories](#):

- Best Change Management initiative (Transformation of the EA Recruitment & Resourcing Service) – sponsored by Queen's University Belfast Management School
- Embedding a Culture of Workplace Wellbeing - sponsored by Inspire
- Best Inclusion and Diversity initiative - sponsored by Tughans (two entries shortlisted)

The CIPD NI HR Awards Ceremony, will take place on 7th October so we will keep you updated on how we get on. Congratulations and good luck to everyone involved!

ea one 'Back to School' Messaging

EA One is a HR, Finance, Procurement and Payroll integration project, which will shortly introduce a new timesheet process across the EA. The EA One System begins to go live in October for Belfast and Omagh, and in preparation for this, someone from your school will need to attend training, and be ready for the launch of the system on your relevant go live date. More information can be found on our dedicated website.

Website: <https://www.eani.org.uk/ea-staff-hub/ea-one>
Email: eaone@eani.org.uk

[Book EA One Training](#): Please use a browser other than Internet Explorer to access



Customer Service Charter Training to Resume September 2021

We are pleased to announce that EA [Customer Service Charter](#) training will be resuming in September for corporate staff.

The Customer Service Charter aims to help staff continue to provide the very best customer service regardless of who the customer is and to let our customers know what level of service they can expect from our people.

We would encourage you to watch the [Customer Service Charter video](#) and familiarise yourself with the Charter and the requirements of good customer service.



Staff Spotlight

Throughout the year, we will be shining the spotlight on new EA staff to celebrate their arrival and to learn more about them and their new role within EA. In this edition of Staff Headlines, we find out more about Judith Bracken and Megan Dufy.

Judith Bracken

Judith began her role as an Education Welfare Officer with the EA after previously working as a Social Worker - Integrated Care (Over 65's).



What are you looking forward to the most in your new role?

Judith said she is most looking forward to a new challenge.

What do you like to do outside of work?

Outside of work, Judith enjoys Running/Horse-riding/Cycling/Walking and escaping to the North Coast!

Megan Duffy

Megan began her role as a Teacher with the Literacy Service in July after previously working as a substitute Primary School Teacher.



What are you looking forward to the most in your new role?

Megan is most looking forward to working with students in a one to one setting which will allow her to identify and support their educational needs.

What do you like to do outside of work?

Outside work, Megan enjoys Yoga and walking her dog.

Education Welfare Social Work Staff recognised in NISCC Awards

Congratulations to Roisin, Katherine, Dawn, Aisling and Kathryn from the Education Welfare Service who have been awarded the Specialist Award in Social Care award by Northern Ireland Social Care Council (NISCC).

Professional in Practice (PiP) is the Professional Development Framework for social work. As registered professionals, social workers are required to develop and maintain their knowledge and skills to practise competently and safely.

The award recognises social workers involved in complex decision-making requiring high levels of professional responsibility and accountability. This award supports social workers to develop high levels of specialist knowledge, skills and expertise.

The Team attended a virtual awards ceremony hosted by NISCC where they received their awards officially.

Well done to everyone involved!

We want to hear from you

If you have any news or stories that you would like to be considered for inclusion in an upcoming edition of Staff Headlines, email comms@eani.org.uk

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