

Staff Headlines

7th June 2021

Northern Ireland Executive Update

The Executive announced that from 2nd July, the cap on outdoor gatherings was removed and the maximum number permitted will be determined by the risk assessment carried out for the venue.

From 5th July all gatherings, indoors and outdoors (not including domestic settings) will now only be subject to a risk assessment if they have more than 15 participants for indoors, or more than 30 participants for outdoors.

Live music will be permitted at licensed and unlicensed hospitality businesses that sell or provide food and/or drink for consumption on the premises. This will be at ambient level only to allow conversation at normal levels and with suitable mitigations in place, such as screens. Music will be permitted at outdoor events with no restriction on volume.

The number of households permitted to meet outdoors at private dwellings will be increased from three to five, with the maximum number of people remaining at 15, including children.

Restart of overnight residential stays for children and young people across all sectors has also been approved.

The Executive will consider the sequencing of further relaxations and the process by which they hope to move forward over the summer, in line with the most up-to-date data.

Wild World Heroes Summer Reading Challenge



Children aged 4-11 years old can now register for Libraries NI, Wild World Heroes Summer Reading Challenge which will take place online and in libraries across Northern Ireland from 19th June to 18th September 2021. For more information visit: <https://bit.ly/3wQcTRr>

This year Libraries NI have teamed up with The Reading Agency and WWF for a very special nature-themed Challenge. Wild World Heroes is a celebration of nature and action for the environment which children aged 4-11 can sign up to for free by calling into their local library.

Each child will choose their own personal reading goal then read any books to collect special stickers to fill their reading record and other rewards along the way. Everyone who completes their personal challenge will receive a certificate and a medal.

Parents / guardians can call into their local library to sign children up to the Summer Reading Challenge and join the Wild World Heroes in Wilderville to discover how they can make a difference to the environment too!

Lunch & Learn July Menu



Sessions this month:

8th July: Plotbox: Using Vision Culture & Values to be a Top Ten UK Employer

15th July: Bring 2: Days out in NI (everyone brings 2 to share)

22nd July: Email Etiquette

29th July: Open Water Swimming

For more information [access the menu](#) & [book your place](#).

As part of our delivery of Lunch and Learn we have recorded a number of the sessions, if you have missed one or would just like to see what's on offer, please access the [Lunch and Learn Channel](#) or alternatively Join the [Lunch and Learn Team site](#) (only available to those with EA Login).

Please enjoy these bite sized learning opportunities and if you want to contribute please get in touch at: LunchandLearn@eani.org.uk



Staff and students at Loughshore have been busy with wellbeing activities. There has been an amazing transformation of Loughshore's garden into an oasis of wellbeing for both staff and students to enjoy.

Building the mindful garden was a big part of mental health month practices and involved teaching the young people at Loughshore self-care strategies and allocating time in the school day to practice something positive for their mental health.

It was a real team effort with Loughshore staff and students planting flowers, sanding, painting pallet benches, creating a garden border and recovering a pond for rescued frogs!



Customer Service Charter

We are pleased to announce that EA Customer Service Charter training will be resuming for corporate staff.

The Customer Service Charter aims to help staff continue to provide the very best customer service regardless of who the customer is and to let our customers know what level of service they can expect from our people.

We would encourage you to watch the Customer Service Charter video and familiarise yourself with the Charter and the requirements of good customer service.

We are launching our Customer Service Charter in September 2021, the Charter says that...

- We will answer calls
- We will provide clear, timely and accurate information
- We will acknowledge all correspondence in two days and respond within ten days
- Our customers can expect the highest level of service from us all

Please view the full charter here

ea
Education Authority

Summer Family Food Appeal 2021 Reminder



EA's Summer Family Food Appeal 2021 will continue to run until Thursday 8th July 2021. There is still time for staff to get involved and drop food donations off at designated EA Offices.

Visit our HealthWell Hub to learn how you can support this charity initiative and 'Give Back' to support the Education community and beyond.

Following the closing date (**8th July 2021**) all items will be collected by local Food Banks. We will keep you informed of the difference you have made to children and young people and their families within our communities.

We want to hear from you
If you have any news or stories that you would like to be considered for inclusion in an upcoming edition of Staff Headlines, please email comms@eani.org.uk

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