

Education Authority Support Education Restart

Last updated: 28 August 2020

EDUCATION RESTART



Support for schools with cases of Covid-19

Schools who require **emergency advice and support** where a positive Covid-19 case is identified in a school can contact 028 9041 8056, Monday – Sunday, 8:00am – 8:00pm. EA Cleaning Service can be contacted on 028 9041 8057. Schools can also contact their link officer. To report a confirmed case schools should email confirmed.covid19@eani.org.uk. Additional information is available on our [website](#).

Online support

We have developed an [Education Restart section](#) on our website, which provides information and guidance for education settings on [Admissions](#), [Cleaning](#), [Health and Safety](#), [Human Resources](#), [Procurement](#), [Transport](#) and [Data Protection](#).

Personal Protective Equipment (PPE)

PPE is available for order by all schools via [iProcurement](#). We recommend you access the most up to date schedule of PPE on EA Procure to check stock availability, which is updated regularly. We also have a list of [Procurement Frequently Asked Questions](#) on our website, providing information on critical PPE available to order, guidance on how to order and key contact details should you have any queries.

Special Educational Needs and Wellbeing

Information on Emotional and Physical Health, Positive Behaviour, Special Educational Needs, Early Years and Safeguarding Children and Vulnerable Adults, is available for [school staff](#), [children and young people](#) and [parents](#), to support wellbeing as they return to school. In addition to this, specific materials are also available from EA's [Pupil Support Services](#).

Lending Digital Devices to Disadvantaged Pupils Scheme

As part of the Department of Education's scheme, schools can continue to make requests for devices and/or Wi-Fi access for eligible pupils. More information is available on [C2k Exchange](#).

Health and Wellbeing

Visit the EA [Health Well Hub](#) for information on Health and Wellbeing Sessions available to all staff.

Information and resources focusing on supporting pupil, staff and leader wellbeing is available by logging into the [SDS Online Learning Portal](#).

EA Events

Details of [training and events planned by EA](#) during Term 1 are available on the EA website.

TELEPHONE HELPLINES FOR SCHOOLS

Operations Centre Helpline for Schools

Our Operations Centre has been established to support with enquiries relating to Education, Health and Safety, Human Resources, Transport and Procurement.

Monday – Friday

9:00am – 5:00pm

Tel: 028 3836 8186

Email: covid-19@eani.org.uk

Child Protection Support Services (CPSS) Helpline for Schools

CPSS have updated whole school training on child protection and safeguarding that includes an introduction relating to the impact of Covid 19. This and other resources from CPSS are available via the C2k platform [Equella](#) or from CPSS directly.

Monday - Friday
9:00am - 5:00pm
Tel: 028 9598 5590

CYPS Wellbeing Helpline for Schools

This Helpline offers specialist bespoke advice to help support the needs of children and staff during Education Restart. Led by the Educational Psychology Team, the helpline adopts an interdisciplinary approach with a range of Children and Young Peoples Services (CYPS).

Operational from 1st September 2020

Monday – Friday
9:00am - 4:30pm
Tel: 028 9041 8055

TELEPHONE HELPLINES FOR PARENTS

Admissions Helpline

Monday - Friday
9:00am - 5:00pm
Tel: 028 9598 5595

preschooladmissions@eani.org.uk
primaryadmissions@eani.org.uk
postprimaryadmissions@eani.org.uk

Special Educational Needs (SEN) Helpline

Monday - Friday
9:00am - 5:00pm
Tel: 028 9598 5960

For enquiries relating to SEN transport, please direct parents and families to the transport helpline listed below.

Transport Helpline

Monday – Friday
8:30am-5:30pm
(closed between 12.30pm – 1.30pm)
Tel: 028 9598 5959